



A resident-experience partner for residential communities.

(682) 490-0154

hello@closebyconcierge.com

Fort Worth, Crowley, Benbrook & nearby

Be our founding community. Special pricing for the first property to partner with us.

What it is

A B2B resident concierge program. Communities contract with us and offer it to residents as an amenity — the property pays, residents benefit. We handle the everyday needs (technology, paperwork, resources, daily-life logistics) that don't belong to leasing, maintenance, or activities, so your team stays focused. Structured and non-medical; not a replacement for staff.

Core services

Technology support — devices, apps, portals, video calls

Paperwork & forms — organize & complete online forms

Resource navigation — find the right local resource

Lifestyle assistance — appointments, lists, coordination

Community errands — opt-in shared route (limited)

Problem-solving — a steady next step for the rest

How the program works

- 1 Discovery conversation** — understand the property & residents
- 2 Customized service plan** — built around type, units & needs
- 3 Program launch** — resident materials & introduction (~30 days)
- 4 Ongoing on-site support** — office hours, appointments, workshops
- 5 Reporting & recommendations** — monthly, privacy-protecting

Program at a glance

On-site + off-site	~30 + ~10 hrs / mo
Pilot	3 months, introductory rate
Ongoing terms	12-mo, auto-renews, 60 days
Launch	~30 days from signing
Service area	FW, Crowley, Benbrook & nearby

Why properties partner

Give staff time back — fewer in-between requests at the desk

Differentiate on tours — an amenity you can name

Consistent presence — the same trusted, familiar concierge

See what residents need — monthly reporting & trends

No new department — we bring the structure & systems

Pricing & trust

Priced as a community partnership, customized to your size and plan — as low as ~\$8/unit/mo for larger communities (estimate; actual varies). Every community gets introductory pilot pricing for its first three months. Concierges are background-checked; general liability insurance is in place before any on-site work.

Themed concierge days

Tech Help

Get Organized

Shredding & Docs

Application Assistance

Resume & Job Search

Resource Connection

Digital Cleanup

Appointment & Calendar

Community Welcome

Life Admin

Workshop tracks

Technology & digital skills

Employment & career

Online safety & scams

Organization & planning

AI, made practical

Resources & community

Theme days & workshops are chosen per community and rotate seasonally.

Request a customized proposal or a pilot conversation.

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